RISO, INC. **TECHNICAL INFORMATION BULLETIN**

Subject: MACHINE STOPS IN CYCLE / ADF ORIGINAL JAMS **BULLETIN NO.: 124**

[ ] Factory Modification [ ] Field Modification [ ] Safety Information [X] Technical Information [ ] General Information [ ] Adv. Tech Information	Applies to: **ALL RA PRODUCTS**	Modification Schedule: [ ] TBS [ ] Next Call [ ] Next PM [X] As Necessary	Factory Installed_____ Field Installed_____ FittingTime _____

Recent communications have identified a few problems.

Machine Stops in Cycle:
As the RA feeds paper the machine will stop for no reason. The display does not indicate any error code.
In most cases this has been a result of the Upper Limit Safety Switch being actuated during feed operation. To correct this problem - adjust the Upper Limit Sensor or remove any obstructions within the elevator movement area.

Note: The Paper Guide Rollers (Yellow Guides) may be pushed out to their outer most positions contacting the Upper Limit Safety Bracket.

ADF - Original Misfeeds:

“The ADF Pickup Pad extends above the Pickup Pad Holder. On occasion, the original may feed “ and get hung up on the edge of the Pickup Pad. A quick fix for this symptom is to tape around the entire pad and holder using Scotch Tape. An alternate solution is to file the front edge of the Pickup Pad.

Another cause of Original misfeeds is due to a white nylon bushing binding against the Original Guide Base. Usually this will result in the smaller drive belt hopping on the drive gear. A quick fix is to lift the Base Plate (with a spring hook) releasing tension on the white nylon bushing.